

PORTSMOUTH



PRESS RELEASE

**FOR
IMMEDIATE
RELEASE**

November 16, 2016

Portsmouth Cable Commission Releases Survey

PORTSMOUTH, NH – In 2017, the City of Portsmouth will negotiate a renewal of its Cable Franchise Agreement with Comcast Corporation, Inc., also known as Xfinity, for service beginning in 2018. The Portsmouth Cable Commission invites Portsmouth residents to participate in a short survey to collect information regarding customer satisfaction with Comcast's services. The results from the survey will be used to develop a plan to improve Comcast's services for the residents of Portsmouth.

The link for the survey can be found here:

<https://www.surveymonkey.com/r/PortsmouthCableCommission>

Please email the Portsmouth Cable Commission through cablesurvey@cityofportsmouth.com if you have any questions about the survey or if you wish to discuss any concerns regarding Comcast. The City of Portsmouth Cable Commission does not collect or share personal information.